



Together, we can save a life

Fact Sheet

Disaster Services

ERVs: Ready, Set, Roll ARC 3068-4 (revised 9/05)

Course Purpose

The purpose of this basic level Disaster Services course is to prepare volunteers and employees of the Red Cross to safely and effectively use an Emergency Response Vehicle (ERV) and its equipment to meet feeding and other service needs of people affected by disaster.

Learning Objectives

After completing this training, participants will be able to—

- Identify and use all ERV equipment.
- Explain what is meant by the term “Integrated Service Delivery.”
- Describe safe food handling procedures.
- Describe how the dissemination and collection of information provide quality service to clients.
- Explain proper maintenance requirements and procedures.

Participants

Participants will be volunteers and employees of the Red Cross who work on Emergency Response Vehicles.

Required:

- Valid driver’s license
- Satisfactory Department of Motor Vehicle (DMV) Report and Defensive Driving Course Certificate
- Note: Please review the *Corporate Safety Policy Program (ARC 4514), Part 2 – Safety and Loss Control Programs: Primary Loss Area I – Fleet Control* for more information
- *Community Services: An Overview (ARC 3068-6)*
- *American Red Cross First Aid/CPR Certification*

Recommended:

- *Logistics: An Overview (ARC 3071-1)*

Length

This course consists of two parts. The first part contains approximately three hours of self-study. At the conclusion of the self-study, participants must attend the second part, which consists of the combination of an ERV orientation and a road test. Participants must complete both parts of the course. The total estimated time to complete the second part of the course is dependent upon the number of participants and the availability of equipment.

How the Course Is Scheduled

This course is designed as a self-study. Participants must successfully complete the self-study portion of the course using the *ERVs: Ready, Set, Roll Participant's Workbook* (ARC 3068-4A, Sep 05) and the *ERVs: Ready, Set, Roll Video* (ARC 3068-4V, Jan 02). Following the self-study portion of the course and its review, participants will meet with an instructor to complete an ERV orientation and road test.

The sponsoring Red Cross unit will make the self-study material available to participants who meet enrollment requirements. Additionally, the chapter will inform participants that once they have completed their workbooks, the viewing of the video and the course review, they must get a copy of their DMV report and schedule an ERV orientation and road test. The ERV orientation and road test may be scheduled at the discretion of the unit for a suggested minimum of two and a maximum of ten participants.

While the course is designed as a self-study, chapters have the option to schedule the self-study portion of the course to be delivered as an instructor-facilitated classroom learning experience. Material for teaching this course in the classroom is included in the Instructor's Resources section of the Instructor's Manual and is titled Presenter's Guide.

Instructors

This basic level training course will be taught by authorized Disaster Services instructor(s) who have completed ERVs: Ready, Set, Roll training (ARC 3068-4) and have experience in local, service area or larger feeding operations as ERV team members.

Instructors must be familiar with current disaster regulations and procedures, Red Cross agreements with other agencies that provide disaster relief and the disaster plan of the local service delivery unit.