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**Fulfilling Our Mission:  
Translating Your Compassion Into Community Action  
DSGEN200A, Rev. 09/07**

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<b>Description</b>	<p><i>Fulfilling Our Mission: Translating Your Compassion into Community Action</i> is a basic, entry level instructor-led course, which introduces potential disaster volunteers and members of other local agencies to the role of the Red Cross in the community's actions in preparing for, responding to and recovering from emergencies and disasters. The course will enable individual volunteers to translate their care and compassion for their community into action and provide information to other community agencies on Red Cross work and possible partnership in preparation for and response to a disaster.</p>
<b>Purpose</b>	<p>The purpose of this course is to enable participants to translate their care and compassion into community action, through a uniform message. The participants will be able to assess how to use their skills and abilities to strengthen the capacity of both the community and the Red Cross to better serve people affected by disaster. They will understand the mission of the Red Cross, the principles and values that support the mission and the expected behaviors of Red Cross volunteers and employees in the conduct of that mission and then will be given the next steps.</p>
<b>Learning Objectives</b>	<p>After completing this course, participants will be able to—</p> <ul style="list-style-type: none"><li>• Apply the Fundamental Principles and the Values and Guiding Behaviors to decisions and actions in providing excellent customer service to all of our constituents.</li><li>• Explain how the Red Cross Mission serves as the foundation to integrate with broader community efforts to prevent, prepare for, respond to and recover from disasters and other emergencies.</li><li>• Identify the five constituents of the Red Cross, recognize their differing needs and describe how Red Cross organizes around meeting those needs.</li><li>• Assess their skills and resources and identify two opportunities to translate their care and concern for the community into action.</li></ul>
<b>Audience</b>	<p>Participants will be any potential disaster volunteers and members of other local agencies interested in supporting the role of the Red Cross in the community's actions in preparing for, responding to and recovering from emergencies and disasters.</p>
<b>Prerequisites</b>	<p><b>Recommended:</b></p> <ul style="list-style-type: none"><li>• <i>Introduction to Disaster Services</i> (DSGEN201C, Rev. 09/05)</li></ul>
<b>Length</b>	<p>The course can be completed in 3 to 3 ½ hours.</p>

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# *Fact Sheet*

Disaster Services

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**Scheduling** Red Cross chapters will schedule the course for a minimum of 8 participants. The maximum number of participants is not to exceed 20.

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**Instructor Requirements** This course will be taught by a team of authorized basic-level instructors who have experience in disaster response, preparedness, or recovery. Instructors must be familiar with current disaster regulations and procedures, Red Cross agreements with other agencies that provide disaster relief and the disaster plan of the local service delivery unit. When scheduling instructors, consider that there should be one instructor for every eight to ten participants.

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**Materials** For a list of materials, see the Disaster Training Courses page on CrossNet.

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